

PRIVACY POLICY

We do everything we can to provide you with an excellent service. We also do our very best to protect and respect your privacy, and we will never sell your personal company data to anyone.

To provide our service, we need to process information about you, either when it's collected by us, or provided to us by you or a trusted third party. Examples of this would be processing your payment details or logging your Internet browser type.

This is common practice; in general, businesses that sell products or services over the phone and Internet tend to process your information in this way.

To ensure your privacy is well protected, we only ever work with reputable third parties. We also have a dedicated Data Protection Officer who is responsible for data privacy and ensuring that we follow the strict guidelines of GDPR (General Data Protection Regulations).

This Privacy Notice explains how we process your personal information. By working with us you accept and consent to the practices described in it, so please read it carefully.

If you have any questions about how we handle your data, please send us an email to sales@logouk.com

Or by post to:-

LOGO International Ltd

Ash House (Rear Unit)

Private Road No.8

Colwick

Nottingham
NG4 2JX

Collecting your information

We collect information about you when you start working with us and instruct us as your supplier. This information may include your name, address, email and phone number.

With our permission, Google Analytics may collect information about you and how you interact with our website. For example, your IP address, browser type and your computer's operating system. This helps us to improve your online experience. However, Google Analytics does not share your IP address or any other information that could be used to identify you with us or any other third party.

We sometimes work with other third parties too, such as credit reference agencies and other sub-contractors. This means we may sometimes receive information about you from them.

We make sure all the third parties we use are reputable, trusted businesses. In fact, under UK law, all the companies that we receive personal information from have a duty to process it in line with the General Data Protection Act.

Cookies

Our website uses cookies to distinguish you from other users. This helps us to provide you with a good online experience and to improve our website.

For detailed information about how we use cookies and how you can change your browser's cookie settings.

Using your information

We use information you or third parties give us to:

- Fulfil the contract between you and us and provide you with information, products and services
 - Provide you with service-related information
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Sharing your information

We may share it with carefully chosen third parties for the purposes set out in the section 'Using your information' above.

To keep your data safe, we make sure all our third-party processors follow the relevant data protection regulations.

Examples of third parties:

- Courier services, insurance, accounting, and invoicing businesses
- Law enforcement, fraud protection and credit risk reduction agencies.
- Email and I.T. service providers

We will never sell or lease your data to any third party for financial gain.

Data security

All your information is stored on secure servers. All payment transactions are encrypted.

We only keep your personal data for as long as is necessary for the purpose for which it was collected. It will then be deleted from our systems.

Some personal data will be stored longer if it's needed for legal reasons.

Online security

Although no method of transmission over the Internet or electronic storage is 100% secure, we do our best to follow relevant requirements and apply additional accepted industry standards.

Going outside the European Economic Area

If the data that we collect from you is transferred to, processed or stored at a destination outside the European Economic Area (EEA), then we will take all steps reasonably possible to confirm with any third party involved that they are processing your data to GDPR standards.

By submitting your personal data, you agree to this transfer, storing or processing.

Data breaches

We have a Breach Reporting Process that we would follow in the event of a Personal Data Breach being identified. This would document the key information and show whether we need to report it to the Data Subject(s) and/or the ICO.